

STRONG PARTNERSHIP FOR FULLY MANAGED RAPID SITE DEPLOYMENT

We work as an extension of the Link-Connect team to deliver a fully managed rapid site deployment solution to UK construction sites. With our professional attitude and product know-how their SMART-Hub customers can be sure of an excellent level of service.

Jerry Buckton, Professional Services Director



Managed service partner experience

The SMART-Hub 3G/4G/Satellite rapid site deployment solution from Link-Connect is a fully managed service – not simply a great one-box comms. technology for construction sites. ISG Technology is our partner of choice, providing the logistics for lighting up a site, decommissioning and warehousing before refurbishment and reuse on the next project.

CHALLENGE

Link-Connect needed a trustworthy and technically competent partner to provide an end-to-end managed service for SMART-Hub. As a rapid site deployment solution, it was essential that Link-Connect had confidence in their partner's ability to provide fully functional units, on time at portable office accommodation on construction sites throughout the UK. It was also essential to keep accurate stock records so that customers know where the technology is deployed and what is available for reuse.

OUR MANAGED SOLUTION

ISG Technology provides a fully managed service for SMART-Hub, delivering the following services:

- Holding of customer stock in a secure ISG owned warehouse.
- Delivering SMART-Hub to site to meet customer order specifications.
- ISG engineers carry out installation, onsite testing and configuration and enable the SMART-Hub tracking system.

- Providing photographic evidence of installation and ensuring customer sign-off.
- Acting as emergency 'hands-on' in the event of any issues during deployment.
- Decommissioning SMART-Hub at project end and returning the unit(s) to stock.
- Checking and cleaning the equipment before storing ready for the next deployment.

END USER BENEFITS

The fully managed service provided by ISG and Link-Connect allows construction customers to focus on their building project rather than IT and comms. troubleshooting. By using ISG engineers, who are familiar with SMART-Hub, we can be confident that our customers will receive the right equipment with the right accreditations *first time – every time.*



SMART-Hub – the Link-Connect fully managed rapid site deployment solution

PLEASE CONTACT US

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