



FULL MANAGEMENT OF YOUR LAN FOR IMPROVED PRODUCTIVITY

A reliable local area network (LAN) is essential to the smooth day-to-day running of your business. Trusting the management of your LAN to Link-Connect frees you up to concentrate on adding value to your core business whilst we look after your infrastructure and keep your users happy.

SMART-LAN is a complete LAN management service for businesses of all sizes. Our fully qualified engineers are equipped with the necessary tools to implement remote and onsite support whenever you need it 24/7/365. SMART-LAN removes the headache of managing your IT estate and helps your users to maximise their productivity.

SMART-LAN FEATURES

- Proactive monitoring of all manageable LAN-based devices within each agreed location.
- 24/7/365 Support via telephone and/or email.
- One visit per site per year to carry out diagnostics and a LAN 'health-check'.
- Change Requests, carried out within 4 hours during standard working hours, 8am-6pm.
- Review of existing change control process and switch configurations & implementation of swift 'best practice' changes to the IT estate.
- Preparation of a Network Plan for the IT estate, including advice on emerging technology.

- Creation of a network topology map.
- Service transparency, providing nominated personnel with read only viewable access of the Network Monitoring Tools.
- Regular account and service reviews.

TOTAL CONFIDENCE

The SMART-LAN service insulates your IT teams from individual hardware vendors. You can have total confidence that a dedicated technical team, who understand the importance of the LAN to your business, is managing this interface for you.

LAN HEALTH CHECK

As a standard feature, Link-Connect recommends one visit to site per annum. This enables a full infrastructure audit, documentation and end user consultation to be carried out.

Link-Connect checks that the LAN topography, power delivery, environmental conditions and structured cabling are capable of supporting your daily operations. Recommendations for improvement are documented.

PLEASE CONTACT US

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